



Europ Assistance Canada Home Assurance Program

Contacting Europ Assistance Canada

Why Europ Assistance Canada Home Assurance Program?

Europ Assistance (EA) Canada Home Assurance Program protects homeowners against the inconvenience and unexpected costs associated with emergency repairs of HVAC, water heaters, plumbing and drains, electrical, kitchen, and laundry appliances. Complete Home Protection offered in single and bundled plans.

EA Canada Home Assurance Program provides homeowners with the peace of mind of having 24/7, 365-days-a-year emergency assistance and unlimited calling when home emergencies occur.



Quick Contact Reference Guide

How to Contact Europ Assistance Canada

905.762.5192 or Toll Free 1.877.577.2591
Fax 905.762.5191

When calling Europ Assistance Canada, you will have the option to select one of the following prompts in order to be directed to the Service Representative that can best answer your questions:

Prompt	Reason for the Call	Hours of Operation
1	Customers calling to place a service request	Live answer 24/7
2	For Contractors calling in regards to a current work order	Live answer 24/7
3	For Contractors calling for payment status	Live answer from 8 am to 5 pm EST <small>*If due to high call volume you reach a voicemail, your call will be returned within one business day</small>

Mailing Address

Europ Assistance Canada
150 Commerce Valley Drive West, 9th Floor
Thornhill, Ontario L3T 7Z3

Email and Website Address

info@europ-assistance.ca
www.europ-assistance.ca