

Benefits to you:

- Coverage flexibility – no annual contract
- Eliminates unexpected home repair costs
- Complete access to multi-trade contractor network
- Personalize coverage based on your needs
- No coverage limits
- Worry free continuous protection
- No administration fees charged per incident
- Established presence and strength of Europ Assistance – one of the world's largest providers of these services



Why Europ Assistance Canada Home Assurance Program?

Europ Assistance (EA) Canada Home Assurance Program protects homeowners against the inconvenience and unexpected costs associated with emergency repairs of HVAC, water heaters, plumbing and drains, electrical, kitchen, and laundry appliances. Complete Home Protection offered in single and bundled plans.

EA Canada Home Assurance Program is one of the most comprehensive and flexible home protection programs available to Canadian homeowners. Features of the program include:

- 24/7, 365-days-a-year emergency assistance
- 100% coverage for all parts and labour repair costs*
- Single and bundled plan options available
- Optional 25-point annual furnace maintenance and safety inspection
- Unlimited calling
- Ability to upgrade plans at any time
- Plan portability or transferability options
- Reputable and guaranteed service from EA Canada's credentialed contractor network
- No annual contract or unexpected hidden fees
- Comprehensive electrical coverage
- Water heater (owned) plans available

About Europ Assistance Canada

EA Canada is dedicated to making Canadians' lives easier through our comprehensive Health, Home & Family and Travel Assistance Solutions; 24/7, 365-days-a-year. Our world-class network helps Canadians and Canadian businesses get the assistance they need when they need it. EA Canada employs over 200 people and its headquarters are located in Thornhill, ON.

EA Canada is a division of Europ Assistance, the leading provider and global pioneer of the assistance industry. Founded in 1963, as the inventor of the assistance concept, the Europ Assistance Group operates on a global basis in order to bring its 300 million worldwide private and corporate clients appropriate solutions to deal with day-to-day or emergency situations. Owned by the GENERALI group, the Europ Assistance group is made up of 80 consolidated companies in 35 countries, employs over 6,800 people worldwide, has ground agents located in 208 countries, works with 410,000 approved partners available at all times and is supported by 38 call centres.

*Certain terms and limitations/restrictions apply.

Plan Options	Complete Home Protection Plan	Complete Home + Protection Plan	Home Comfort Protection Plan	Home Systems Protection Plan
Parts & Labour Repair Costs*	100%	100%	100%	100%
Home Systems and Appliances Covered*	HVAC <ul style="list-style-type: none"> Furnace, or Boiler, or Air Handler, or Space Heater; and Central Air Conditioner; and Water Heaters (Owned) Plumbing & Drains <ul style="list-style-type: none"> Faucet Leaks Shut Offs Interior Pipes & Drains Toilet Tank Leaks &/or Breaks Electrical <ul style="list-style-type: none"> Switches Outlets Wiring Optional Service Available: Annual Furnace Maintenance	HVAC <ul style="list-style-type: none"> Furnace, or Boiler, or Air Handler, or Space Heater; and Central Air Conditioner; and Water Heaters (Owned) Plumbing & Drains <ul style="list-style-type: none"> Faucet Leaks Shut Offs Interior Pipes & Drains Toilet Tank Leaks &/or Breaks Electrical <ul style="list-style-type: none"> Switches Outlets Wiring Appliances** <ul style="list-style-type: none"> Refrigerator, and Oven/Stove, or Top Range, and Dishwasher, and Washer, and Dryer Optional Service Available: Annual Furnace Maintenance	Cooling <ul style="list-style-type: none"> Central Air Conditioner And/or one of: Heating <ul style="list-style-type: none"> Furnace, or Boiler, or Air Handler, or Space Heater Optional Service Available: Annual Furnace Maintenance	Annual Furnace Maintenance Water Heaters (Owned) Plumbing & Drains <ul style="list-style-type: none"> Faucet Leaks Interior Pipes & Drains Toilet Tank Leaks &/or Breaks Electrical <ul style="list-style-type: none"> Switches Outlets Wiring Appliances** <ul style="list-style-type: none"> Refrigerator, and Oven/Stove, or Top Range Dishwasher, and Washer, and Dryer
Cost Per Month (plus applicable taxes)	No Annual Furnace Maintenance \$32.99 With Annual Furnace Maintenance \$42.99	No Annual Furnace Maintenance \$42.99 With Annual Furnace Maintenance \$52.99	Cooling \$15.99 No Annual Furnace Maintenance \$16.99 Heating & Cooling \$19.99 With Annual Furnace Maintenance \$26.99 Heating & Cooling \$29.99	Annual Furnace Maintenance \$11.99 Water Heaters \$9.99 Plumbing & Drains \$9.99 Electrical \$9.99 Appliances \$14.99
Payment Frequency	1. Annual OR 2. Monthly – 15th of the month			
Payment Options	1. Personal Cheque (Annual Payments Only) 2. Credit Card - VISA, MasterCard and AMEX (Annual or Monthly Payments)			3. Pre-Authorized Monthly Payments (PAP) (Drawn on Canadian bank account only)
Effective Date	15 days after your application has been received			
Coverage Term	Month to Month			
Transferability	If you sell your place of residence, you have 2 options: 1. Leave the Plan with the residence being sold OR 2. Transfer the Plan to your new residence (15-day waiting period for service applies)			
Warranty	90 days after repair/service date			
Pre-inspection	Not Required. However, this is at the discretion of EA Canada			

*See Terms & Conditions for Restrictions
** Protects 5 and Covers 1. Plan provides protection for 5 appliances specified; however, service coverage eligibility applies to only 1 appliance per year. 1st appliance requiring service repair becomes single appliance default covered under Plan Terms and Conditions.